Deborah Hatch 205 26th Avenue San Francisco CA 94121

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I switched from ATT to Sonic after 20 years with ATT. Their service was deplorable and after two years and five tech visits I fired ATT. I could not stream and my internet was sporadic. Customer service was terrible. Sonic has been 150% better. You call them with an issue and they fix it ASAP. It is also less expensive. Am SO glad I am a Sonic customer.

Deborah Hatch